Protecting Australasia’s assets.
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ABOUT DULUXGROUP

DuluxGroup is a leading manufacturer and marketer of products that protect, maintain and enhance the spaces and places in which we live and work. With an extensive network of manufacturing, distribution and sales centres throughout the Asia Pacific region, DuluxGroup can respond swiftly to demands across this geographically diverse market.

DuluxGroup’s market leadership through use of world class technologies, local market presence, depth of experience and technical expertise across our varied businesses, ensures a rapid response to local needs.

ABOUT DULUX PROTECTIVE COATINGS

For over 80 years Dulux Protective Coatings has manufactured and supplied high performance, heavy duty coatings across the Australasian region. Our coatings are designed to withstand Australia’s extreme UV radiation and provide long term protection of plant and equipment from deterioration, corrosion, chemical attack and abrasion in every type of industry, in every situation from severe coastal and marine and corrosive chemical environments to hot, dry, inland areas.

To satisfy such diverse needs, Dulux Protective Coatings’ broad range includes heavy duty inorganic zinc silicate and zinc-rich epoxy primers, to high build epoxy primers, intermediates and topcoats; impervious chlorinated rubbers, weather resistant epoxy-acrylic and polyurethane topcoats; micaceous iron oxide coatings; and many specialist high performance systems such as polyurea and heat resisting product lines.

Our extensive track record demonstrates long term success of our cost-effective alternatives to hot dip galvanising, particularly in marine environments, and the excellent performance of our UV resistant topcoats under extreme UV radiation.
For well over 80 years, Dulux Protective Coatings has supplied heavy duty coatings systems for complete protection on all types of structures against corrosion, chemical attack, abrasion, UV radiation and impact damage.

Dulux began under several brand names including UNITED, BALM and BERGER. The range evolved from coal tar epoxies, mastics and alkyd enamel coatings for heavy industry applications into new technologies that are lead- and chromate-free and safer to use, while offering superior protection for so many major structures today.

Historic projects include the iconic Sydney Harbour Bridge, protected by our micaceous iron oxide products since 1932. A small selection of these projects includes:

- Alcoa
- Almac Lytton
- Apache Energy off shore platforms
- Australian Renewable Fuels Biodiesel plant
- BHP Billiton Olympic Dam
- BP Tanks and Refinery
- BP Terminal, Bell Bay and Sells Point
- Brisbane International Airport
- Caltex Petroleum storage tanks
- City Square Perth
- CityLink Gateway
- Clarence River Pipeline Tasmania
- Conoco Philips
- Costain Mining Ravensworth
- Dalrymple Bay Coal Terminal
- Dampier to Bunbury pipeline
- Eastlink
- Esso Terminals & storage facilities - various
- Federation Square
- Fosterville Gold Mine
- Gorgon LNG Project
- Hammersley Iron
- Kanowna Belle Gold Mine
- KCGM Kalgoorlie
- Melbourne Water Eastern Treatment Plant Pipeline
- MMBW sewerage treatment plant
- MV Weipa and import wharf
- Newgen Power Station
- Orica Yarrwun
- Peninsula Link Freeway
- Poatina Penstock hydroelectric scheme
- Queensland Alumina Plant Gladstone
- SAFE Astoria off shore platform
- SEC Power Station Melbourne
- Shell Refinery Australia
- Sydney Water Warragamba Pipeline
- TRUenergy Tallawarra Power Station
- Tullamarine Jetport – Melbourne Airport
- Warragamba Pipeline
- Woodside Petroleum Limited North Rankin A platform
WHERE WE STARTED

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OUR STRENGTHS

Innovation and Technology Leaders
The architecturally designed and purpose-built Innovation and Technology Centre, the first major coatings research and development facility to be built in Australasia in 45 years, is testament to our commitment to maintaining our lead in new product innovation and optimising our current technologies.

This multi-million dollar investment houses many specialist laboratories, including NATA-certified testing rooms, state-of-the-art analytical laboratories, research and development labs, formulation and small-scale production labs, colour labs, positive air pressure spray booths, offices and meeting rooms.

The Innovation and Technology Centre is staffed by highly qualified, experienced and dedicated research and formulation chemists and research personnel, with broad access to world-wide, cutting edge technology and alliances with international technology partners.

Our research scientists’ large number of scientific and technical papers published in respected journals and a significant number of successful patents have raised Australia’s profile in the international coatings area.

Continuous formulation improvements of our products, including the sourcing of superior pigments, resins and additives, ensures premium quality across the range.

Manufacturing Facilities
DuluxGroup has 12 main manufacturing sites and 13 distribution centres that span Australia, New Zealand, PNG, China and South-East Asia, ensuring a reliable supply of coatings.

Our purpose-built, state-of-the-art Protective Coatings manufacturing plant opened in 2011 in Victoria, providing productivity gains, increased capacity, faster supply and superior customer service for the growing heavy duty coatings sector of the DuluxGroup business.

Environmental Responsibility
Our Innovation and Technology Centre was designed for absolutely minimal environmental impact, at design and construct stage and also during on-going occupancy. All laboratories use positive air pressure fume cupboards and rainwater-fed spray booths.

Minimal volatiles were released across all paint, carpets and other materials. Dedicated exhausts were built in for print and copy rooms. Air monitors show that indoor air quality often exceeds that of outside air.

Our underground rainwater storage tanks (capacity 60,000 litres) are used to flush our WC and urinals and to pre-cool air conditioning condenser coils.

Landscaping included wetlands designed to provide best achievable level of water use and plants with the highest level of oxygen generation. Interestingly, not long after installation and commissioning, our receptionist noted the arrival of native ducks to our wetlands!

Creative Customer Focus
Having our Innovation and Technology Centre based in Australia allows us to formulate unique products for specific situations where existing products may not be currently available or suitable in the Australasian market. Local testing, production and distribution allow a more rapid response time, to ensure that your assets are protected effectively and quickly.

Our formulation chemists have developed many unique products and colour formulations that were successfully permanently kept in our database for the asset manager’s reference and for future needs.

Total Project Services
Dulux Protective Coatings has developed an extensive network of customer relationships with project managers across the oil and gas, mining and resources, and other heavy industries, along with the building industry and infrastructure sectors, including Government offices, builders, developers, engineers, architects, facilities managers and sub contractors such as fabricators and coating applicators.

Dulux Protective Coatings’ vast accumulated experience and customer-focused Technical and Specification Consultants and Sales Representatives can provide tailor-made solutions for individual architectural and engineering projects for difficult and complex conditions and specific problems.

Our Technical and Specification Consultants have the training and experience necessary to provide you with expert advice and detailed specifications for your specific project needs. They also maintain an excellent relationship with our laboratory staff to ensure that any stringent technical requirements are met.

Dulux Protective Coatings Representatives offer you:

- An in-depth consultation and specification service to ensure the most appropriate and cost effective systems are specified and used
- Documentation assistance where desired, including Australian and New Zealand Standards compliance such as AS/NZS 2312
- Detailed and tailor-made application specifications
- Best practice in Ecologically Sustainable Design
- Incorporation of Quality Assurance guidelines such as AS3884
- On-site technical service
- Contractor support to facilitate supply of correct products and their application

This service can play an invaluable and significant part in the process of delivering long-term protection to your assets on time and within budget.

In addition, Dulux Protective Coatings supports NatSpec’s NatSpec Branded Worksections 0345, 0346 and 0671.

Comprehensive Distribution Network
Dulux Protective Coatings is proud of its extensive and growing supply chain network of over 280 trade distribution outlets across Australia, New Zealand, Papua New Guinea and Fiji.

Our coatings may be supplied from:
- Company owned Dulux Trade Centres
- Independent trade outlets
- Direct from warehouse via your Dulux Representative

As your business partner, Dulux Protective Coatings offers you:

- Products manufactured in ISO9001 accredited plants
- Competitive and stable prices across all product groups
- Fair trading terms that strengthen business-to-business relationships
- Strict adherence by all company representatives and staff to the Trade Practices Act to ensure fair trading at all times
- Safety Data Sheets that are compliant with all Federal, State and International Statutory requirements and are freely available from www.duluxprotectivecoatings.com.au
- National Call Centre 7 days a week
  - Technical information
  - Data sheets and SDS on all Dulux products
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Protecting Australasia’s assets.
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PROTECTING AUSTRALASIA’S ASSETS.

For more than 80 years, Dulux has supplied heavy duty coatings systems for complete protection against corrosion, chemical attack, abrasion and impact damage.

From pit to port, and from off-shore platforms, oil, gas and mining operations and processing, to transport, loaders, wharf piles and structures – Dulux’s range includes products designed specifically to withstand Australasia’s vast, harsh and varied conditions. Intense UV radiation, extreme high/low temperature deviations, corrosive salt water, chemical exposure, impact and abrasion call for heavy duty protective coating systems designed specifically for the substrate and environment they are to be used in.

Industries like:
• Oil and Gas – both on land and off shore
• Mining and Mineral processing
• Major infrastructure and construction projects
• Power generation and transmission
• Water storage and waste treatment plants

All have specific needs that require unique coatings solutions.

With world-class research and development laboratories, supported by our Australasian manufacturing bases, and experienced assistance in both specification and on-site application, Dulux Protective Coatings excels.

With our comprehensive range of coating systems, Dulux Protective Coatings has the people, the products and the expertise to ensure the right coatings are supplied and applied without delays and with confidence.

Dulux Protective Coatings – the number 1 choice in heavy duty asset protection across Australasia.

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ISO Accreditations
International Organisation for Standardisation, or ISO, is an international organisation that provides best practise standards to which companies can become accredited. We have ISO 9001 and ISO 14001 accreditations. The Dulux manufacturing plant in New Zealand received ISO 14001 accreditation for ‘Sustainable Business Practices’ in 2010, and in fact is the first decorative paint company in the southern hemisphere to achieve this. The ISO 14001 environmental management standard helps organisations minimise their negative impact on the environment and supports compliance with applicable laws and regulations.

Australian and New Zealand Standards
Many of our products comply with specific product standards such as AS/NZS 3750.9 (Paints for steel structures - Organic zinc-rich primer) or APAS 2916 (Organic Zinc-Rich Coating for the long term protection of steel) or fit-for-use standards such as AS4020 (potable water use). In addition, most of our standard specifications for the protection of steel comply with performance standards such as AS/NZS2312 (Guide to the protection of structural steel against atmospheric corrosion by the use of protective coatings).

APAS
APAS (Australian Paint Approval Scheme) is administered by Commonwealth Scientific & Industrial Research Organisation (CSIRO) which is the largest provider of research activities within the Australian Government.

APAS tests and certifies paints and coatings to ensure they meet stringent performance specifications. Many of our products have APAS approval. Our key manufacturing sites at Dandenong South and Rocklea both have APAS accreditation.

NATA Certification
National Association of Testing Authorities (NATA) provides independent assurance of technical competence through a proven network of best practice industry experts to ensure these facilities produce reliable technical results. NATA’s work increases community confidence and trust in a facility’s services, mitigates risk, improves tendering success and facilitates trade. Our Innovation and Technology Centre has NATA certification.

DIFOT
Through a strong focus on sales force effectiveness and supply chain management, DuluxGroup ranks in the top 3% of Australian and New Zealand companies for Delivery in Full and on Time (DIFOT) performance.

Training Academies
DuluxGroup operates training academies in each state of Australia and in New Zealand to educate our own staff and our customers about technical features and application of DuluxGroup’s products.

Each year more than 6,000 people are trained at these academies and, in late 2010, an academy was opened in Shanghai to support DGL International’s growing base in China.

Customer Service
DuluxGroup’s strong commitment to customer service has been recognised through a number of significant customer service awards over the past decade and is reflected in a long-standing, loyal and growing customer base.

After Sales Service
Our loyalty to our customers extends well after project completion. Our reputation is built on strong after-sales service, offering free on-going inspection services, corrosion surveys, technical advice and maintenance specifications to your facility management team to ensure that your assets continue to be protected against corrosion and deterioration.

Strategy and Future Direction
Our success is based on our innovation in product development, and this has always been driven by the needs of our customers.

Speak to us about your future needs.
## CONTACT US
For a completely obligation-free consultation, please do not hesitate to contact us on

### AUSTRALIA

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<th>VIC 1956 Dandenong Rd Clayton 3168</th>
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<td>+64 3 366 5415</td>
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### PAPUA NEW GUINEA

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Founded in 1863, Dulux Protective Coatings is dedicated to providing the highest quality products and services to ensure that Australasia’s assets remain protected for years to come.

DuluxGroup (Australia) Pty Ltd (ABN 67 000 049 427), 1956 Dandenong Road, Clayton, 3168, Australia.

* Dulux and the DuluxGroup Squares Device are registered trademarks.

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